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## **Streetwisedeliver.com opens up 'pay as you go' parcels service**

Internet innovation from NetDespatch has enabled Streetwise Couriers Ltd to offer online payment using Paypal or credit card for its parcels collection and delivery services. The convenient payment facility is aimed at occasional shippers such as eBay traders, online retailers and smaller businesses, as well as private individuals.

This leading-edge NetDespatch Velocity eCommerce solution delivers business level hosting, high-quality individual web design and search engineering, coupled with real-time quoting, booking and tracking facilities, on-line credit card payment and management information reporting - all from a single web site.

"The main advantage of the NetDespatch solution is that it requires so little user intervention. Customers do everything on-line and all we have to do is download the job list to check payments for the day," says Chris Godly, Operations Director, Streetwisedeliver.com.

Streetwisedeliver.com customers simply access the website - [www.streetwisedeliver.com](http://www.streetwisedeliver.com) - to obtain a quote for collection and delivery of their parcel. They are guided through a slick, easy-to-use staged process which first calculates the amount to be charged based on collection and destination postcodes, the service required and the weight and dimensions. If the customer wishes to proceed, the system validates and confirms all the details and then seamlessly connects to Paypal where payment is made using the customer's Paypal account or credit card.

The system then emails an invoice and payment receipt to the shipper. Following payment authorisation, the user is provided with a link which enables them to track the parcel all the way to the delivery address. At the same time, the Velocity Connector system at the nearest Streetwise APC Depot prints a label for attaching to the parcel when it arrives, and automatically transfers the booking to the local APC Depot system. In addition a collection request is sent to the courier, who collects the parcel, returns it to the depot, and attaches the label, ready for shipment through the APC Overnight network.

"For us, this is a great solution. Its biggest advantage is that it reduces the vast number of phone calls we would get using traditional telephone quoting and booking methods. The seamless integration with all our systems means that the delivery information is always correct, and the web site provides comprehensive reports that we can download whenever we need them".

"We have received enormous interest in this new facility and unexpectedly much of this has been from corporate clients. So by implementing this system we are also benefiting other Streetwise divisions," concludes Chris Godly.

### **About Streetwisedeliver.com**

Streetwisedeliver.com offers nationwide delivery services specifically for eBay traders and online retailers anywhere in the UK. As part of the STREETWISE Group established in 1985, the company has used their extensive knowledge of the courier industry and created their own network to give customers the best possible service at all times. Customers can get a quote for any delivery, place the order and pay using either a Paypal account or a Credit card. This eliminates driving to the post office and queuing. Collections can be made from anywhere in the UK and customers can track their parcel online and even get a proof of delivery email sent automatically at no extra cost.

### **About NetDespatch**

NetDespatch is a provider of innovative enterprise strength solutions for transport companies, based on web services architecture, and accessible through any web browser as a hosted, pay-as-you-go 'utility computing' service. The comprehensive portfolio includes customer-centric applications for web booking, quoting and tracking, management information, integrated mobile communications, and XML servers to handle requests for web services invoked by other servers. NetDespatch's open (Java/XML) architecture also makes it an ideal integration platform. Companies can use NetDespatch to extend existing systems to incorporate e-business, logistics and mobile applications; to provide Internet based custom-built solutions, and to build flexible transport management services.

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